

1. BOOKINGS AND RESERVATIONS

Weekly bookings are generally from Friday to Friday or Monday to Monday, unless otherwise agreed in writing. Collections and drop offs are not normally available at weekends or bank holidays. Mini breaks can start on a Monday, Tuesday or Friday.

a. To make a booking please first make a Booking Enquiry to check availability and to get a firm price for the hire. You can do this by any of the following

- [E-mail](#)
- [Phone](#)
- [Post](#)
- [On-line Hire Booking Enquiry Form.](#)

b. We will send you a Quotation with a firm price & availability details and we will also answer any queries you have asked.

c. If you are happy with the details and wish to make a booking please contact us again and we will complete the Rental Agreement form with you. This can then be emailed or posted to you to sign and return.

d. At the point of completing this Rental Agreement we will take a booking deposit of £250 by card payment over the phone. This is to secure your booking and is not refundable.

Forms may be sent via email from or by conventional post to:-

WildAx Motorhomes

G9 Lock View, Lowfields Business Park

Elland

West Yorkshire

HX5 9HD

2. SECURITY DEPOSITS

A security deposit of £750 (£1000 for festivals, concerts, sporting events, European travel and Corporate Events) is taken on the collection date. This payment is refunded on the day of return unless there are any issues/damage with/to the motorhome. A charge will be made for any vehicle returned late, or in our opinion, in an unsatisfactory condition e.g. an additional charge of £50 will be made in respect of unemptied chemical toilets or unclean interior. The amount of security deposit is taken to cover the insurance excess on the motorhome insurance policy. There are various companies available through the internet that will offer insurance to cover this security deposit. Such cover is the responsibility of the hirer to arrange. If you contact us we can suggest companies customers have used in the past.

3. DRIVERS

All drivers must be 25 - 70 years of age and have held a full UK driving license or its international equivalent for a minimum of 3 years.

Any driving convictions, accidents, insurance refusal, endorsements, disabilities or medical conditions must be declared prior to booking. In certain circumstances insurance may be refused or a surcharge be payable.

Visitors from abroad should obtain a valid International Driving Permit in addition to their domestic one.

Additional drivers will be charged at a rate of £4.50 per day for the length of the rental period, unless their circumstances lead to a surcharge.

All drivers must produce their full domestic driving license (If photo license both parts both the photo and paper part must be provided) plus a recent utility bill with a matching address to that on the license.

On arrival at our premises drivers are also required to sign the Motor Rental Agreement that incorporates the hire agreement and insurance cover.

No one other than the hirer(s) named in the Motor Rental Agreement may drive the vehicle.

4. INSURANCE & EXCESS

Fully Comprehensive insurance is included within the hire charge. However, in the event of any accident, loss or damage, you will be liable to pay the first £750 (£1000 for festivals, concerts, sporting events & European travel) of any incident.

The insurance excludes claims for loss or damage to personal possessions. In this respect you are advised to take out additional personal holiday / travel insurance for the duration of the hire period.

Additional drivers will incur additional premium costs (please request details if you wish to have additional drivers)

Travel in Europe will incur an additional premium for European breakdown cover. For foreign travel please contact us with details of your journey for a full price quotation.

5. WHAT'S INCLUDED

Hire rates quoted include:

All Inclusive Price
Unlimited miles
UK standard vehicle insurance

UK Breakdown cover.

Cutlery and crockery

T.v/ Dvd

Cd/ Radio

Gas/ Toilet Chemical

Full inventory as stated

*In some cases, WildAx Motorhomes will incur additional charges if the driver to be insured has a traffic conviction, is using a non-UK driving license or is in an occupation which is deemed high risk. These charges will be passed onto the customers.

6. VEHICLE COLLECTION

Vehicles are available for collection from WildAx Motorhomes between 14.00 and 16.00 on the first day of your rental period.

Please allow at least 1 hour for the handover of the vehicle. We want you to enjoy your holiday to the full - time spent in familiarization with your new "home" will help to ensure that you get the maximum benefit from your hire

You are advised to check the vehicle thoroughly before leaving our premises.

Customers vehicles can be left at our premises inside our locked yard although WildAx Motorhomes accepts no responsibility for any damage that might occur.

7. VEHICLE RETURNS

All vehicles must be returned to WildAx Motorhomes site by 10.00am on the final day of your rental period. If the vehicle is returned after 10.00am you will be charged an additional day's rental (or £50 per hour or part thereof).

Upon return we will check the vehicle for damage, cleanliness, etc., including the condition of the tyres and windscreen which are not included in the Company's insurance cover and any damage to which is the hirer's responsibility.

There are no refunds for early return of the vehicle

8. OPTIONAL AIRPORT PICKUP/TAXI SERVICE

If you are arriving by plane or Train we can arrange collection & return. Please ask for details & costs

9. BREAKDOWN

In the unlikely event of a breakdown, WildAx Motorhomes ask you to refer to the motor breakdown cover booklet.

Your breakdown cover includes 24 Hour national breakdown roadside rescue with recovery to our depot (full details with the vehicle).

You may instruct any repair up to the value of and not exceeding £100. Receipts must be kept for any or all repairs made if you wish to be refunded for their costs. All repairs in excess of £100 must be authorized by WildAx Motorhomes prior to the work being undertaken.

10. CONTINENTAL TRAVEL

WildAx Motorhomes does not allow continental travel.

11. FINES/PENALTIES

You are responsible for all expenses incurred as a result of offences against the road traffic act. This includes all fines (including parking) incurred during the entire period of hire.

12. FUEL, GAS & TYRE PRESSURE

The vehicle is supplied with a full tank of diesel fuel and must be returned with a full tank of diesel fuel. The vehicle is also supplied with a enough LPG for the duration of your rental - you are not required to refill the LPG on return.

Fuel, oil, windscreen wipers and tyres (and any damage to them) are your responsibility and you must check and maintain the pressures, condition and levels. Any damage to these items (including punctures) will be rectified at your cost.

13. PARKING

You may park one car free of charge at your own risk at WildAx Motorhomes compound for the hire period.

14. PETS

Animals other than guide dogs are not allowed in any of the vehicles without express permission in advance.

15. CANCELLATIONS

All cancellations must be in writing and should be sent by:-

- E-mail
- Post

Cancellations will be charged as follows:-

More than 6 weeks before:	Loss of deposit
6 weeks - 4 weeks	75% of total hire charge
4 weeks - No Show:	100% of total hire charge

You are advised to insure against unavoidable cancellation, to protect yourself in the event of cancellation costs

16. SMOKING

WildAx Motorhomes operate a strictly no smoking policy within all hired vehicles. Failure to comply, or any damage caused by smoking will result in the loss of the security deposit to the value of all repairs/cleaning required or a minimum fine of £250.

17. INVENTORY

An inventory is supplied with your hire. Any loss or damage to items as listed upon the inventory will be charged at replacement cost on a like for like basis. + A fee of £10 per Item to cover Costs.

18. FORCE MAJEURE

We will make every effort to ensure that the reserved Motorhome is available for you at the correct time. If, due to circumstances beyond our control, this is not possible and if an alternative or acceptable Motorhome is not available our liability is limited to the refunds of all monies paid by you.

Some features of your vehicle may differ slightly to those illustrated on the website.

The Company reserves the right to cancel the hire if at the commencement of the hire the driver's license(s) are invalid or not in accordance with the conditions set out in condition.(3). In these circumstances the total hire charge will be forfeited.

The Company reserves the right to vary rates and conditions at any time.

19. Cleaning

WildAx Motorhomes Vehicles are delivered for Hire in excellent condition it is the responsibility of the Hirer to return the vehicle cleaned inside. Exterior cleaning will be carried out by WildAx.

If the Vehicle is returned and needs cleaning inside a charge of £50 will be applied.

20.Tariffs

An Increase may be applied at Special Peak Times or Events

All prices include insurance, full breakdown cover, VAT, unlimited miles, cooking utensils and crockery.